



Conference --Discovery to Delivery: Good to Great Resource Sharing in Indiana!

Please join the Academic Libraries of Indiana (ALI), INCOLSA, and the Indiana State Library **August 29, 2007** at Ball State University's Bracken Library for a proactive day of presentations and discussion on enhancing resource sharing in Indiana.

Access to essential programs and services, such as **WorldCat**, **INSPIRE**, and **INfoExpress**, give Indiana libraries an excellent opportunity to move resource sharing from good to great. This Conference is dedicated to those Hoosier librarians committed to improving service to patrons and ready to take action to improve resource sharing in Indiana.

The keynote speaker will be **Douglas F. Hasty**, Head of Access Services at Florida International University and author of *Applying Fourth Generation Management to Access Services: Reinventing Customer Service and Process Management* (available online from many academic full-text databases). He will lead attendees through the process of fixing problems and looking at the process behind the problem.

The registration cost is \$15, which includes materials, continental breakfast, lunch, light snacks, and refreshments. **Participation is limited to the first 80 registrants.** Secure your spot today for the 2007 Resource Sharing Conference by registering online at:
www.incolsa.net/WebCal/eventreg.html?EventID=2648&CALid=5403 .

[Submitted by Robert V. Roethemeyer, Director of Library and Information Services, Concordia Theological Seminary, Chair of the ALI Resource Sharing Task Force, and ALI Board Member. 07-26-2007.]